

Remote Monitoring: Tribulations and Triumphs

Sarah Weingast

SUNY Downstate Medical Center



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The Process – an Overview

- * Takes time and patience
- * Method is EMR dependent
- * Success is engagement/interest dependent
- * Requires a “champion”



The Process – Sample Route

1. PM/PI contacts IT to initiate process for read-only access
2. Confidentiality Agreements and HIPAA statements signed by monitor
3. Monitor provides info to institution (e.g. DOB, contact info, title, etc.)
4. IT issues username and password to monitor
5. Monitor logs in for training (EMR, HSP, HIPAA)
6. Request for access form completed by sponsor
7. PM gives IT the MRNs of charts to be monitored and records placed in basket for access.

The Process – Our Route

- * Long journey started Sept 2014; completed Feb 2017
- * Began with email to Office of Compliance and Audit
- * More questions:
 - * BAA?
 - * Limited Access?
- * System changes – paper to more electronic records



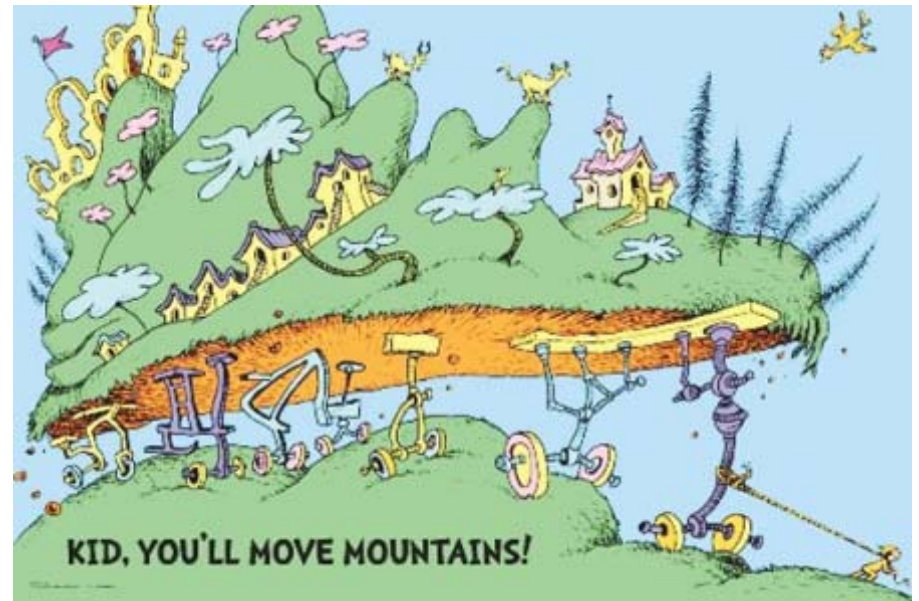
It Takes a Village

- Office of Compliance and Audit (AVP) 
- IT (ICIO)
- Vice Dean for Scientific Affairs
- IRB (Chair)
- A new CIO 
- Information Security Officer and a lot of perseverance...



Takeaways

- * People may say no because they don't know
- * The department isn't as important as the person
- * A system may need to be developed, but look out for similar systems in place
 - * DOH monitoring
- * Remote monitoring can actually better ensure confidentiality, data integrity, access, and data protections.





Thank you!